

# DRS Group SERVICES

#### WHO WE ARE



**Innovative and safe** solutions to support **healthcare**. We integrate **technology and agility** to provide end-to-end services to our customers.



#### WHAT DO WE DO

Full life science services with focus on our patients



Technological Storage



Global Courier



Products Sourcing

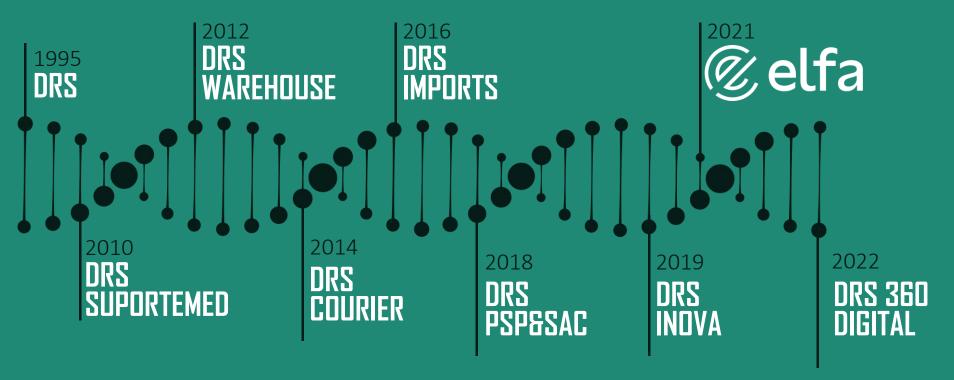


Customs Consultancy



Patient Support







In more than 25 years, we created specialized business units that works in synergy to provide a complete end-to-end solution for clinical trials and patient support programs.



We accelerated the healthtech Shield Company, a company that brings technological and sustainable solutions to the health industry.

#### PATRIA

We joined the Grupo Elfa and Patria Investments.

We started the revolution in healthcare:

DRS 360



### OUR STRUCTURE



250 employees

25% pharmacists

+30K

Patients assisted

+50K

Kits assembled

Last year...

+100

Customers

+30K

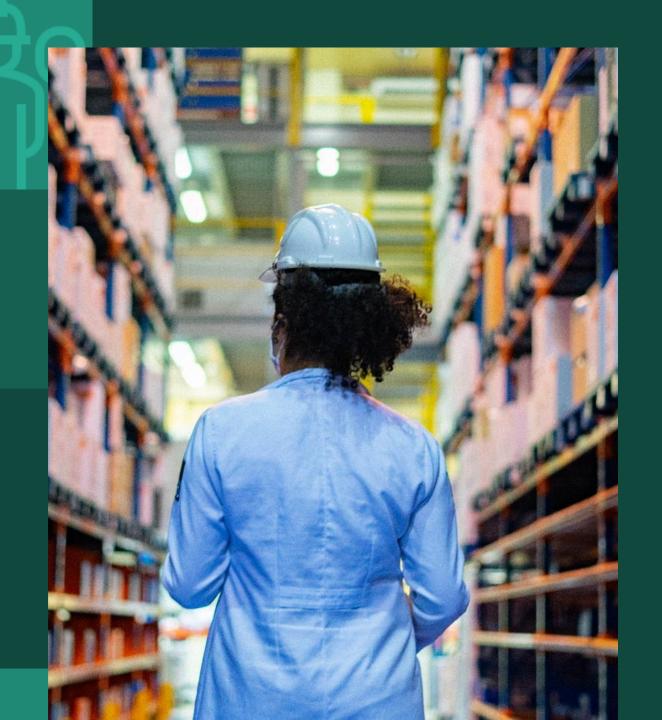
Shipments

+2M

Stored products

+400

Trial protocols



# THE COMPLETE SOLUTION

Medicines and supplies sourcing

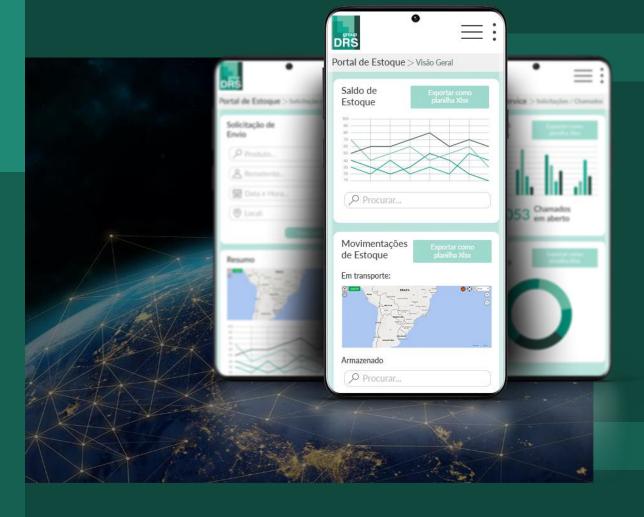
**End-to-end services and logistics management** 



**Technological warehouse** 

Specialized global courier

**Customer service and patient support programs** 





Clinical Trials



Patient Support Program



Pharma Logistics



#### DRS 360 Digital healthcare management







Real-time inventory view















#### SOLID COMPLIANCE



We value the company integrity in our employees by applying high standard of anti-corruption, anti-trust and anti-bribery.























#### THE DRS WAREHOUSE





Inventory Management



Labeling and Blinding



Drug Storage



Lab Kits Assembly



IN/OUTBOUND Management



Destruction



Unitarization and Serialization

# LICENSES AND OPERATIONAL CAPACITY

DRS Warehouse has all the licenses required and operational capacity to store all classes of medicines, including biological materials, GMO's, cosmetics and other health care materials



24-hour thermal monitoring



Pharmacists team



Infrastructure automation





-196 °C



### WAREHOUSE AREAS





Criogenic -196°C a 120°C



**UltraFreezer** -80°C a -20°C



Frozen -25°C a -15°C



**Cold** 2°C a 8°C



**Ambient** 15°C a 25°C



### AUTONOMOUS OPERATION

Pioneers in automated warehouse operation for clinical trials, maximum quality and efficiency









### THE DRS COURIER





National & International transportation



Multimodal management



Logistic monitoring



**Direct to Patient** 



Biological samples



Medicines



Supplies & Materials



Medical equipments

#### TRANSPORTATION LICENSES



CLASS 2 | Flammable gases, non-flammable gases and toxic gases

CLASS 3 | Flammable liquids, fuels, gasoline and fuel oil

**CLASS 4** | Flammable solids, substances subject to spontaneous combustion and substances that, in contact with water, emit flammable gases.

**CLASS 5** | Oxidizing substances and organic peroxides

CLASS 6 | Toxic substances, poisons and intoxicating substances

**CLASS 8 | Corrosive substances** 

CLASS 9 | Miscellaneous dangerous substances (dry ice, GMOs, among others)





#### THE DRS SUPORTEMED



The end-to-end sourcing solution to your clinical trial and patient support program, we leverage our global network to simplify the sourcing of medicines, comparators, supplies and materials to your project







Clinical trail
Support

Comparators

Supplies

#### SIMPLIFY THE SOURCING









#### THE DRS IMPORTS











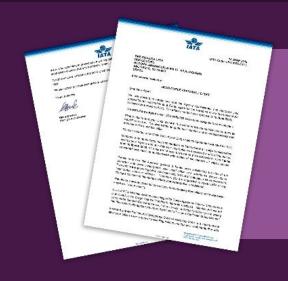
Scenario predictability



International Network



### Global Courier "End-to-end"



IATA licensed, flights prioritization and compliance with legal requirements for transporting health products.





# THE DRS PSP & CUSTOMER CARE







**Programs** 

Drug Management and Exchange









Support for Homecare

#### PATIENT SUPPORT PROGRAM

We enable solutions and customized projects to promote and offer the best diagnosis, access and adherence to treatments and clinical analysis for patients.



Quick access to medicines



Adherence to treatments



Direct delivery to the patient





# CUSTOMER SERVICE TO THE CONSUMER

Healthcare specialists to support your patients through our high-tech contact center, each project is customized in adherence to each pharma industry process. A humanized services focused on the satisfaction and loyalty of your consumer and patients.



Integrated delivery and reverse logistics



Product exchange, collection and reimbursement



Consumer Support









# CENTRAL AND DISTRIBUTED INVENTORY MANAGEMENT

Manage your inventory in **REAL TIME** through the DRS 360 portal. Get access to management reports of your processes and products.



Inbound and Outbound



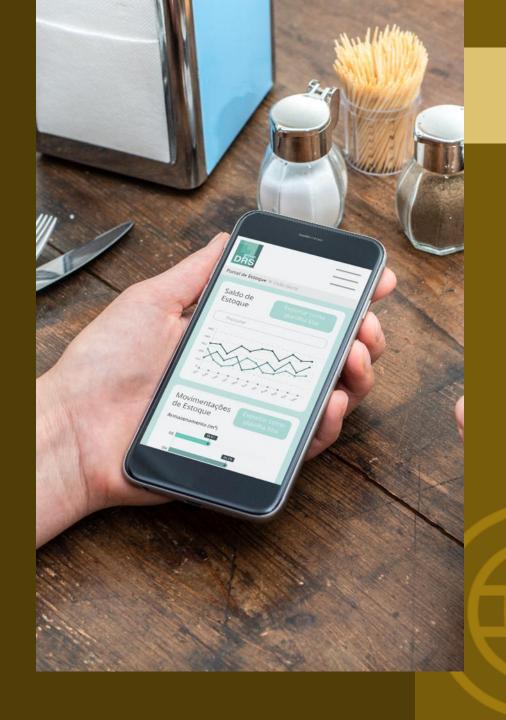
Tracking



Shipments



Reports



# MEDICINES AND SUPPLIES MANAGEMENT

Manage the **BUDGET** of your clinical trials, monitor the inventory and receive thresholds **NOTIFICATIONS** of low stock and re-supply.





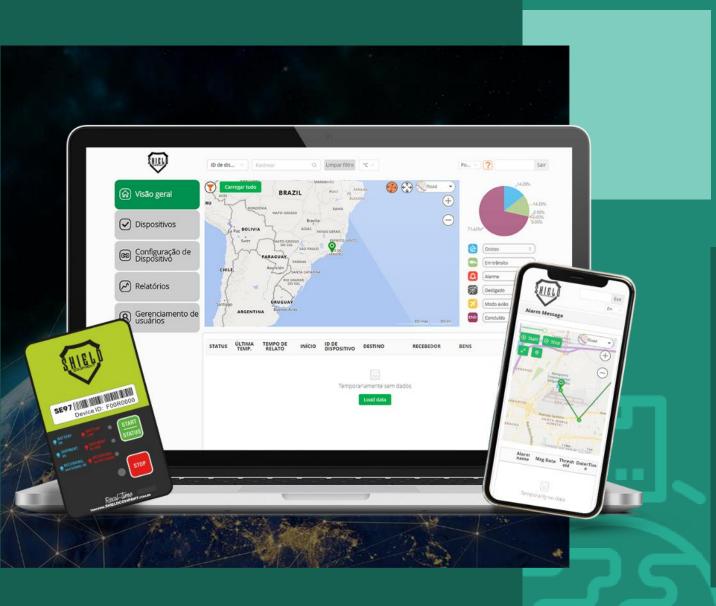
Delivery Management



Stock Notifications



Budget Management



### REAL-TIME GLOBAL TRACKING

Real-time monitoring technology of temperature, geo-location, humidity, shock and light alerts









#### 360 CUSTOMER SERVICE

SPECIALIZED healthcare customer service's team dedicated to your projects management; all relevant INFORMATION centralized in one place.





Planning and Communication



Logistic Management



Risk and Contingency Management

#### SUSTAINABILITY



We are part of the 1 Million Trees program to recover the brazilian "Mata Atlantica" biome. You can join us, SOS Mata Atlantica foundation and Shield Company in this endeavor.



+20K trees



#### **ADAPTABILITY**



Services



the needs



operational flow

QUESTIONS?

**Activate**